### 2012 IPWEA Public Works Conference

# L E A D I N G E D G E INFRASTRUCTURE MANAGEMENT

# 28th & 29th March 2012

The Hotel Windsor • Spring Street, Melbourne



### This conference is particularly relevant to:

### Technical Services Directors and Managers with sessions on

- Infrastructure trends impacting on your organisation
  - Funding issues
  - Management masterclass
  - Leadership tips from those leading infrastructure businesses

#### **Asset Managers with sessions on**

- Asset management emerging issues
- National trends in innovation and sustainability
- Regional asset management
- Connecting asset management to financial management
- New guidelines and practices to manage stormwater assets
- Small communities asset management guidelines

#### Local Government and Public Works Engineers with sessions on

- Project delivery techniques that work
- Project risks, the top secrets you need to know
- Keeping stakeholders informed
- Tips for working with consultants and contractors

#### IPWEAvic members entitled to 10% discount

Supporting Partners





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### CONFERENCE PROGRAMM

### DAY 1 - WEDNESDAY 28 MARCH 2012

#### **REGISTRATION**

#### 9:00 am PLENARY – FUTURE DIRECTIONS IN INFRASTRUCTURE MANAGEMENT

#### **Conference Welcome**

David Sutcliffe, IPWEA Victoria President

#### **Keynote Speakers:**

Professor John Wilson, Professor of Civil Engineering, Deputy Dean, Faculty of Engineering and Industrial Sciences and Director Centre for Sustainable Infrastructure, Swinburne University of Technology

Halvard Dalheim, Acting Executive Director, Strategic Policy, Research and Forecasting Division, Department of Planning and Community Development

- the 15 year vision for Melbourne and Victoria's cities
- getting your infrastructure assets and services ready to meet your cities needs in 15 years time
- the infrastructure report card
- how to address funding issues
- impacts of increased population densities on your community
- new technology applications for transport, work and leisure

#### 10:30 am

#### **MORNING TEA**

#### 11:00 am

#### **CONCURRENT SESSION**

#### **Session 2A - Project Delivery and Management**

- 1. Echuca Wharf Refurbishment Project -Anne Howard, Strategy Executive Manager, Campaspe Shire Council
- 2. Dandenong Activity Centre Renewal -Bruce Rendall, Greater Dandenong City Council & Kevin Van Boxtel, Greater Dandenong City Council
- 3. Delivering Major Projects -Scott Hodges, Hodges Facility Management / Yarra Ranges Shire Council
- how was the project delivered
- what were the risks associated with the project and how were they managed
- what collaboration with stakeholders took place and did it lead to a successful outcomes
- lessons learned from delivering complex major building projects

#### Session 2B - Asset Management - Emerging Issues

- 1. Safety Audits of High Use Assets -Peter Edwards, Executive Engineer Traffic and Transport, HDS P/L
- 2. Upgrade and Renewal of Heritage Assets -Paul Balassone, Heritage Services Coordinator, Asset Planning, Melbourne Water
- 3. Changes to levels of service and community expectations -Terry Alford, Director, Terry Alford and Associates
- key operational and safety issues that need to be considered in the asset management of road infrastructure in urban environments
- maintaining heritage assets, how do you value them, design standards, interaction with the community as a stakeholder
- emerging trends in defining levels of service for infrastructure assets and the changing community expectations

#### 12:30 pm | LUNCH



#### **IPWEAvic Upcoming Events**

#### **IPWEAvic Leadership Series Events 2012**

- Friday 17th February Business Luncheon
- Friday 20th April Business Luncheon
- Friday 15th June Business Luncheon
- Friday 17th August Business Luncheon
- Thursday 11th October Annual Dinner
  - Friday 16th November Business Luncheon Friday 7th December Business Luncheon

#### 1:30 pm | SESSION 3 PLENARY -THE BUSINESS OF LEADING EDGE INFRASTRUCTURE MANAGEMENT 1. Paul Di Iulio, Chief Executive Officer, Blacktown Council, South Australia 2. Michael Malouf, Managing Director, Barwon Water 3. Kerry Thompson, Chief Executive Officer, Wyndham City Council • directions and emerging trends in the management of public infrastructure aligning corporate strategy and infrastructure management • the importance of managing community expectations • tips on the way your organisation can improve in the management and delivery of infrastructure 3:00 pm **AFTERNOON TEA** 3:30 pm **CONCURRENT SESSION** Session 4B -**Innovative Infrastructure Projects Management Masterclass** 1. Municipal Engineering Foundation, A session restricted to 25 participants who will be coached in Study Tour Recipient 2011 -• techniques for developing leaders in the workplace how to get the best out of Katherine O'Connell, Project Manager, those problem employees Infrastructure Design & Project Management, breaking down the silos City of Stonnington • tips on how to make a truly collaborative workplace to achieve better outcomes how to obtain increase job satisfaction by 2. Glen Eira Pool Redevelopment managing the boss Mark Judge, Manger Capital Works, • choosing the right development plan for you and your staff – what to look for Glen Eira City Council Martin Snell, Engineering Projects Manager, **Prominent speakers:** Glen Eira City Council John Bennie, Chief Executive Officer, 3. AFL Synthetic Field Development -Greater City of Dandenong Mauro Covacci, Major Projects & Capital Works Richard Day, Managing Director for the Life & Coordinator, Wyndham City Council Business Leadership Institute, Chifley Business School • major projects and the challenges delivering them Ann Ellis, Chief Executive Officer, Engineering • emerging trends in infrastructure management, sustainability and water Education Australia (invited) sensitive urban design from the United States and Europe · challenges in delivering innovative major projects • managing the risks in the delivery of major projects and techniques on how to overcome them • tips on managing the multiple stakeholders to achieve project outcomes 5:00 pm | DAY CLOSE 5:30 pm SITE TOURS Option 1: Pre dinner networking session – Option 2: Site tour of Hotel Windsor -The Cricketer's Bar at The Hotel Windsor. For 128 years the Hotel Windsor has graced Melbourne with its stunning architecture and graceful interiors. Take the FREE tour and learn of the history of the Hotel, its architecture, future development plans and about its notable guests over the years. 6:30 pm 🗄 **GALA DINNER** incorporating the IPWEAvic 2012 Awards for Excellence - Grand Ballroom - The Hotel Windsor. Dress: smart casual

Further information available at <a href="http://www.ipwea.com/conference/">http://www.ipwea.com/conference/</a>

Details of other IPWEAvic events can be found on the IPWEAvic website - http://www.ipwea.org.au/vic

# Continuing Professional Development

Those attending this Conference will gain 12 hours towards their CPD Engineers Australia requirements.

### DAY 2 - THURSDAY 29 MARCH 2012

#### 8:00 am REGISTRATION

#### 9:00 am **SESSION 5 – PLENARY – DISASTER MANAGEMENT**

Emerging trends and improving emergency management response and recovery.

#### A facilitated panel discussion with:

- 1. Russell Rees, Risk Adviser, Municipal Association of Victoria
- 2. Ray Campling, Chief Executive Officer, Yarriambiack Shire Council
- 3. Peter Quigley, General Manager Built and Natural Environment Sustainability, Latrobe City Council
- what roles will Local Government play in Emergency Management in the future
- emerging trends and outcomes from the bushfires green paper, "Towards a more resilient and safer Victoria" and the "Review on Flood Warnings and Response"
- tips to improve your organisations emergency response and recovery
- lessons from the 2009 bushfires in Latrobe and the 2011 floods in Warracknabeal
- the impact of disasters on infrastructure and lessons in the rebuild
- the connection between emergency management and local community recovery and resilience

#### 10:30 am | MORNING TEA

#### 11:00 am CONCURRENT SESSIONS

#### **SESSION 6A-**

#### **Keeping Stakeholders Informed**

- 1. Grant Nicholson, Director Global Operations Centrel | 1. Regional Asset Management -Network Assurance Operations, Telstra
- 2. David Hill, Manager Stakeholder & Community Relations, Melbourne Water
- 3. Coleen Cartwright, Coordinator Customer Service & Roger Hicks, Team Leader ECommunications & Wes Mountain, Team Leader Contact Centre -Boroondara City Council
- delivering customer service in the next 20 years get ready for the changes
- award winning programs in customer service
- stakeholder engagement, understanding the various social media tools and how to maximize them for better customer service / project management

#### **SESSION 6B-**

#### **Leading Edge Delivery in Regional Victoria**

- Erin Templar, Team Leader, Maintenance, Western Region, VicRoads
- 2. Regional Transport Plan -Elaine Carbines, Chief Executive Officer, G21 Geelong
- 3. Delivering Major Regional Projects -Peter Harriott, General Manager Asset Development, Greater Shepparton City Council
- what are the challenges in managing infrastructure and delivering projects in regional areas and practical techniques to overcome them
- how to use partnerships to develop and deliver projects in a regional setting
- tips on delivering projects in an environment where resources are limited
- using regional advocacy to source funding and gain support for projects

#### 12:30 pm | LUNCH

#### 1:15 pm | CONCURRENT SESSIONS

#### SESSION 7A -

#### **Working with Consultants**

- 1. Melbourne Park Redevelopment -Client (Tim Bamford, Project Director, Melbourne Park Development, Major Projects Victoria) & the Consultant (Paul Simpson, ARUP)
- 2. Project Consultant (Tony McGann, Project Delivery) & the Council
- 3. Yarra Ranges Council Office redevelopment -Council (Jane Sinnamon, Manager Capital Works & Urban Planning, Yarra Ranges Shire Council) & the Architect (Peddle Thorpe)
- the Council, Client, Project owner, Consultant Engineer and Contractor who's role is it to deliver a project
- partnerships with clients
- challenges in project delivery planning, design and construction

#### **Asset Management – Innovation & Sustainability**

- 1. National trends in Innovation and Sustainability -Chris Champion, Chief Executive Officer IPWEA National
- 2. Connecting Asset management to financial management - Bim Lang, Works and Engineering Director, The Barossa Council, South Australia
- 3. New guidelines and practices to manage stormwater assets - Peter Way, Chair NAMS.AU, IPWEA
- find out the emerging issues and trends in the asset management throughout the country
- best practice examples on infrastructure management issues
- techniques to integrate the finances to the practical asset management on
- understanding the latest issues and solutions in the management of

#### 2:45 pm : AFTERNOON TEA

#### 3:05 pm | SESSION 8 - PLENARY - BUILDING BETTER COMMUNITIES

- Bill Lawson AM, Group Manager Corporate Social Responsibility, Sinclair Knight Merz
- Engineers have more to offer in the social sense than has been traditionally expected. For that to happen, attitudes and expectations need to change on both 'sides'. This presentation will link the emerging importance of Corporate Citizenship in building and maintaining sustainable business in Australia today and into the future by reflecting on the aspirations and expectations of clients, staff and the wider community.

#### 4:15 pm | CLOSING SUMMARY - David Sutcliffe, IPWEAvic President

#### REGISTRATION DETAILS

**Conference registration includes:** 

- Attendance at all conference sessions
- Morning tea, lunch and afternoon tea on Wednesday and Thursday
- Access to trade exhibition
- One ticket for IPWEAvic Excellence Awards Dinner

#### \$891.00 IPWEAvic MEMBERS \$990.00 NON MEMBERS

All prices quoted are inclusive of GST. Day only registration is not available.

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#### **MEMBERSHIP OPTIONS**

IPWEAvic members strive to enhance the quality of life in Australian communities through public works and services. Become an IPWEA member and belong to the leading organisation for all persons involved in the planning and provision of public works and services in Australia. Membership application and details available at

www.ipwea.org.au/ join

e: vic@ipwea.org.au | p: 03 9005 0860

Join in conjunction with the conference and receive 3 months free membership.

Already a member? Take advantage of the member incentive scheme \$50 discount when you join up a new member.

Contact e: vic@ipwea.org.au or p: 03 9005 0860 and request a validation form or download from website www.ipwea.org.au/vic/



# GALA DINNER

Join us on the

28th of March

when we present the

Annual IPWEA Victoria

Awards for Excellence in

Public Works

Tickets must be pre-purchased with registration.

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To register your projects visit http://www.ipwea.com/awards2012/before 17th February 2012

For further information or to register, visit <a href="http://www.ipwea.com/conference">http://www.ipwea.com/conference</a>

### 2012 Public Works Management Conference

## DELEGATE REGISTRATION FORM

Please print all information clearly.	
Title First Name	Surname
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Special Requirements (including dietary)	
Registration	Payment
(Online registration: http://www.ipwea.com/conference)	
Please select your registration type:	☐ EFT to Acc Name: Institute of Public Works Engineering Australia Victoria Division Pty Ltd
□ IPWEA Member \$891.00	BSB: 063 633 Acc No: 1014 5355
	Please quote name/invoice number as reference
 ☐ Non Member <i>plus 3 months free membership</i> \$990	☐ Cheque payment attached
If you are interested in becoming a member of IPWEA, tick here□	(all cheques are to be made payable to IPWEA Victoria).
	□ Please email a tay invoice for nayment
<b>Dinner</b> Registration includes one ticket to the Gala Dinner.	☐ Please email a tax invoice for payment.
To assist with catering please indicate below	│ │ □ Please charge my credit card.
whether you are planning to attend:	Card Type:
☐ <b>YES,</b> I will be attending the dinner on Wednesday evening	□VISA □ MasterCard
□ <b>NO</b> , I will not be attending the dinner	Card Number:
on Wednesday evening	Exp Date:/
Additional Tickets	CCV:
Additional tickets for the dinner are available to purchase at a cost of \$170.00 per person.	
If you wish to purchase tickets, please indicate the number required tickets @ \$170.00 each = \$	Name on Card
A delegate list will be provided to all registered	
delegates, sponsors and exhibitors.	Signature
Please tick here if you do NOT wish to be included on this list.	Fax form to <b>03 8376 6360</b> or post to
IPWEA may send registered delegates information	IPWEAvic 2012 Conference PO Box 115 Oakleigh South Vic 3167
about upcoming events.	For all enquiries, please contact IPWEAvic Office Administration on 03 9005 to

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Please tick here if you do NOT wish to receive information on

future events.